# Home Farm House FAQ's

## What time is check-in?

- o Between 3-6pm We know that sometimes things may go awry, or if you are coming from abroad your arrival time may need adjustment. Please let us know as soon as you possibly can so that we can alter our schedule and ensure we are on-site for your arrival.
- o We are B&B, we do not have a team, a 24hr reception or concierge.

## What time is check-out?

o 10:30am

## Is breakfast included?

Yes, we have a full and varied menu that should suit the majority of tastes, you can see a sample menu on our website. If you have specific dietary requirements, please let us know asap and we will do our best to accommodate any reasonable request. Breakfast is 7:30-9am

# • Do you do offer picnics or packed lunches?

o Yes, with 48hr notice.

# Do you offer evening meals?

o No, we only supply breakfast.

# Do you allow dogs?

- o No, even the smallest and most well behaved.....
- o Please note if you turn up with a dog you will be turned away and charged at full rate.
- We do not condone dogs being left in cars overnight.

## Do vou have WiFi?

o Yes, we are hardwired and have very good signal throughout the house.

## Can I use my mobile phone on site?

 We are very rural, and the signal is almost non-existent from the time you enter the village. We suggest you activate your Wifi Calling, use WhatsApp or similar.

# Is there somewhere to get an evening meal close by?

 There are pubs and restaurants from 2.5 miles – we will send you our recommended list or you can take a look at Visit Dorset for a wider range.

## • Do you have a ground floor room?

 No, as a 17<sup>th</sup> Century farmhouse we don't have a ground floor space that would be suitable for a guest room. Our guest rooms are on 1<sup>st</sup> and 2<sup>nd</sup> floor.

## • Do you have a lift?

o No.

#### Do all the rooms have double beds?

Yes, Standard Rooms have King-size (5ft) doubles, and Superior Rooms have Super King-size (6ft). 4 of the rooms can be split into twins to offer more flexibility.

## • Are children allowed?

• Yes, Ashley Suite can take up to 2 additional children (up to the age of 12), Allen and Giles can take 1 additional child (up to the age of 12).

# Do you have a family room?

- Yes, Ashley suite can be configured to take 2 adults and up to 2 children (up to age 12yrs of age)
- We have a travel cot, high chair, changing station and baby bath available.

# Do you offer single occupancy?

o Yes, all rooms can be single occupancy with a £25 per night reduction.

# Do you have parking, and do we have to pay?

o We have plenty of parking space and it is free of charge.

# • Do you have a charging point for electric vehicles?

o Yes, we have Pod Point charging on the car park.

## • Can I get a Taxi?

 Yes, but you will need to book in advance – we can send you a list of providers on request.

# Do you offer a shuttle service?

o No.

# Do rooms have hairdryers?

o Yes there is a hairdryer in each guest room.

# • Is there an iron and ironing board?

Yes there is an iron and ironing board available for guest use.

# Are you close to St Giles House?

• We are a 3 minute walk although you may wish to bring alternative footwear if you are attending a wedding or event as the ground is a little uneven. Also bring a a torch, there are no street lights in the village.

# • Do you have a guest lounge?

 Yes, we have a large sunny lounge for guests to use with a Smart TV, library of books and board games.

## • Do you have a garden?

 Yes, the garden is to the front of the house and has seating and a gazebo for you to relax.

## • Are there any walks nearby?

• We are on the Jubilee Trail and Hardy Way, there are also several circular walks from the house from 1 -10 miles

## Do you have a drying room?

o Yes

## Is Home Farm House available for Self-Catering?

 Yes, you can take the whole house for up to 14 people, check out the website for details or contact us to discuss specific requirements.